

Critical Thinking & Problem-Solving Essentials

For Better Decisions, Stronger Judgment and Smarter Action



2-Day Interactive Programme | Across All Industries

Stop letting unclear thinking, unchecked assumptions and weak problem framing drive poor decisions. Start building stronger judgment the right way – with structured reasoning, validated thinking and aligned teams. This practical 2-day programme equips professionals with proven tools to analyze issues objectively, identify root causes, and translate insights into confident, well-reasoned decisions.

Who Should Attend

Executives, managers, supervisors, team leaders and professionals across all industries who need stronger judgment, clearer analysis and better problem-solving in their daily work.

Why Sign Up

Poor decisions are often caused by unclear thinking, unchecked assumptions and weak problem framing. This programme gives participants practical tools to analyze issues objectively, question effectively and reach better conclusions with greater confidence.

Practical Decision Tools

Structured methods including 5 Whys, Fishbone, 8D and SWOT for real-world problem diagnosis and strategic evaluation.

Highly Interactive

Hands-on exercises, group analysis, structured questioning practice, and applied problem-solving sessions throughout.

Immediate Workplace Application

Leave thinking more clearly under pressure, asking sharper questions and communicating reasoning more convincingly.

- ✓ Ready to build sharper thinking across your team? Contact us for pricing and scheduling. Email: azli.ismail@eliteindigo.com | WhatsApp: 6012 705 5594 (Aisha) | www.kredenzaadigital.com/eliteindigoprogram

What You Will Learn

9 Core Modules across 2 Days

1

Foundations

Critical thinking basics, thinker styles and sound reasoning. Build a stronger decision-making mindset.

2

Reasoning Pitfalls

Biases, weak assumptions and decision traps. Reduce avoidable errors in judgment.

3

Critical Thinking Process

Issue framing, argument analysis, context, credibility and consistency. Analyze situations more objectively.

4

Core Skills

Questioning, probing and active listening. Drive clearer discussions and better insights.

5

Explanations & Assumptions

Build explanations, test assumptions, assess evidence and detect fallacies. Communicate reasoning more clearly.

6

5 Whys & 1H

Structured questioning for root-cause diagnosis. Identify real causes, not symptoms.

7

Fishbone Analysis

Visual cause mapping and team-based analysis. Lead more structured problem-solving.

8

8D & 5 Whys

Corrective-action thinking for technical and operational issues. Make more disciplined, actionable decisions.

9

SWOT Analysis

Strategic evaluation of strengths, weaknesses, opportunities and threats. Assess options more strategically.

Leave with practical thinking tools, stronger analytical capability, structured problem-solving methods, and greater confidence — standing out as more credible professionals who think clearly, solve systematically and decide with conviction.